

## FAQ

### COMMON QUESTIONS

#### IS THIS PET INSURANCE?

No. Our plans are built to include primary and preventative care services that are expected and recommended over the course of the year. While insurance is designed to reimburse you for illness and injury, our care plans are made to ensure your pet has a healthy year.

#### WHAT IS THE IN-HOSPITAL CREDIT (PET FSA)?

Immediately upon sign up, you have access to an in-hospital credit to use for the unexpected. We call this our pet Flexible Spending Allowance (pet FSA) and 75% of any unused balance rolls over at the end of the plan year!

#### HOW DOES THIS PLAN HELP ME TAKE CARE OF MY PET?

Our subscription plans allow you to budget for a year of care for your pet. With one monthly payment, all of your vet-recommended annual care items are planned for. Want to pay annually? Save an additional 5% when you select annual payments at checkout.

#### WILL THIS SAVE ME MONEY?

Yes. For pet parents wanting to give their pets the best year of care, this plan offers the very best price on our hospital's vet-recommended annual primary care.

## YOUR EXPERIENCE

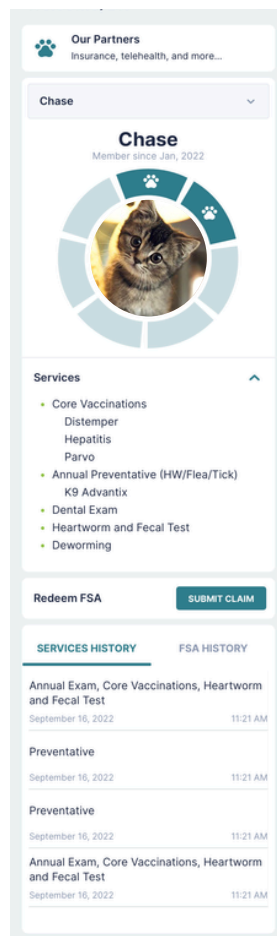
### EASILY VIEW YOUR PET'S PROFILE

### REAL-TIME SERVICE HISTORY

### IN-HOSPITAL CREDIT AVAILABLE UPON SIGN UP

### EASY TO USE BENEFITS

### MARKET HUB PARTNERS + PERKS



## FELINE PRIMARY CARE PLANS

A YEAR OF CARE






IN A SIMPLE MONTHLY PAYMENT



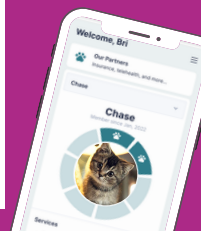
SIGN UP TODAY AND SAVE DURING YOUR VISIT!

## Our Plans:

-  Improve Pet Health
-  Lower Financial Stress
-  Provide Peace of Mind

We've partnered with PetCentric Health to bring you a care plan that's inclusive of annual exams, core preventatives, and an in-hospital credit - all available immediately upon sign up!

REGISTER AT THE QR CODE BELOW!



# WHY DO I NEED A CARE PLAN?

We designed our plans to ensure your pet gets everything they need for a year of health. **Our solution:**

- Covers everything we recommend for a **year of preventative care**
- Is **transaction-less in-hospital**
- Helps you plan for the unexpected by providing an **in-hospital credit available immediately** upon sign up
- **Allows you to pay monthly!**

Login at: [app.petcentrichealth.com/login](http://app.petcentrichealth.com/login)

## KITTEN PLAN



**\$62/ month**

## ADULT CAT PLAN



**\$60/ month**

## SENIOR CAT PLAN



**\$70/ month**



# PRIMARY CARE PLANS

Save an additional 5% when you pay annually!

Register via the QR code on back for an amazing year of pet health!

- Examinations
- Rabies Vaccine
- FVRCP Vaccine
- Parasite Screening (Fecal)
- Heartworm Rapid Test
- 12 Months Prevention (Revolution Plus)\*
- Annual Wellness Bloodwork
- Microchip
- Nail Trim
- Market Hub Savings
- 10% off of Additional In-Hospital Services
- Annual In-Hospital Credit (pet FSA)
- TOTAL SAVINGS**

kitten plan <1 year	adult feline plan 1 year - 7 years	senior feline plan > 7 years
up to 3 well + 1 urgent	up to 1 well + 1 urgent	up to 1 well + 1 urgent
✓	✓	✓
up to 3	✓	✓
✓	✓	✓
✓	✓	✓
✓	✓	✓
adult+senior only	✓	✓
✓	kitten only	kitten only
up to 4	up to 4	up to 4
✓	✓	✓
✓	✓	✓
\$200	\$150	\$200
<b>25%</b>	<b>26%</b>	<b>24%</b>



\*The hospital may not stock preventative meds for certain breeds or sizes; if you purchase these through the hospital's online pharmacy, you will be reimbursed at the plan rate.